

**Exhibit A**  
**Screen Subscription Terms**

1. **Term of Agreement.** The term of the Screen Subscription shall be five (5) years (the “Term”). Customer’s limited rights to use the Products granted under the Agreement will continue for the Term, unless otherwise specified herein, or unless terminated due to Customer’s breach of this Agreement.
2. **Description of Services:** During the Term of this Agreement, Cirrus shall provide the Customer with the following services pursuant to the Screen Subscription:
  - A. **Hardware Monitoring and Limited Warranty.** 24/7 monitoring of the Customer’s Hardware, which shall be covered by a five (5) year limited warranty with on-site replacement parts, detailed at <https://cirrusled.com/documents/>, and subject to the Terms and Conditions set forth herein.
  - B. **Cellular Connectivity.** Cellular connectivity shall be covered for the Term of the Agreement, including access to ScreenHub content management software and unlimited free software upgrades.
  - C. **Support Service.** Hardware and Software Support shall be provided by Cirrus or its agents on the following schedule: Monday through Friday, 8:30am to 5pm EST with the exception of banking holidays. Support can be reached at 877-636-2331 ext. 2 or at [support@cirrusled.com](mailto:support@cirrusled.com).
  - D. **Training.** All specified training shall be provided by Cirrus or its agents on a mutually agreed schedule. Cirrus may from time to time offer additional training in its sole discretion.
3. **Expiration of Term:** At the end of the Term of the Screen Subscription, Customer may choose one of the following options:
  - A. Renew the Agreement for an additional five (5) year terms (the “Renewal Term”) and continue payments of the Monthly Fees. Cirrus will upgrade the Customer to Cirrus’ latest technology/resolution for Renewal Term. All warranties, hardware monitoring and cell connectivity still in effect will be extended for the duration of the Renewal Term. Customer will be responsible for any additional installation costs. In the event Customer wishes to exercise the renewal option set forth in this section, Customer shall provide Cirrus with written notice of its intention to do so no less than sixty (60) days prior to the expiration of the Term.
  - B. Continue using displays and activate an Extended Service Package at the rates in effect at that time. The Extended Service Package includes continuation of all warranties still in effect, hardware monitoring and cellular connectivity.
  - C. Continue using displays without any extended warranties, hardware monitoring, or cellular connectivity. Customer shall be solely responsible for connecting displays by wifi or hardwired internet.
4. **Network Requirements.** For 4G cellular connections Cirrus offers service provided on the Verizon, ATT and T-Mobile networks, subject to coverage provided by those carriers. Cirrus will attempt to confirm that the Customer location is covered by the proper service prior to sale, but in the event that coverage is deemed to be insufficient (see requirements table below) after installation Customer will be solely responsible for connectivity (wireless, hardwired, or 4G). Any costs to install alternative connectivity is the responsibility of the Customer and is not covered by Cirrus or any warranty provided by Cirrus. Post installation, while we endeavor to maintain uninterrupted service, Cirrus LED cannot guarantee continuous connectivity due to factors beyond our control, such as carrier network reliability and SIM card access. Although the carriers have confirmed our current services will be available until 2033, this assurance is subject to change. Cirrus LED shall not be liable for any disruptions or expenses resulting from carrier-initiated changes or adjustments should carrier services be altered.

The Minimum Internet Speed Requirements are as follows:

- A. Slides with static content only (i.e. text labels) less than 64kb/s;
- B. Slides with dynamic content (i.e. dynamic widgets, weather, stocks, etc.) less than 512 kb/s;
- C. Slides with images greater than 1MB/s, depends on image quantity and quality;
- D. Slides with videos are dependent on video file size. These files can be cached, so the connection speed can be low, but the playlist update will be slow in this case.
- E. Slides with video streams are dependent on the stream quality. Streams cannot be cached, so the connection speed should match the video stream bitrate.